AMA Live Online Seminars: Technical Requirements

Acquire a Headset

In order to participate in an AMA Live Online seminar, an appropriate computer headset is required. All participants will need to ensure that they have acquired one before the course begins.

AMA strongly recommends that for Live Online seminars, participants use a headset with the following characteristics:

- USB connection, with plug-and-play capability (i.e., with the software driver included)
- A built in microphone with noise-cancelling capabilities
- Clear digital stereo headphone audio

A good indication that a headset will perform well for AMA Live Online seminars is a "designed for videoconferencing" or "designed for Skype" label.

An example of a headset which has been found to work well with AMA Live Online programs is the Logitech h340.

Operating System

1. Windows 7 or later
2. MAC OSX 10.9 or later
   - **NOTE:** for Mac OSX versions 10.8 or 10.9, Apple has acknowledged known issues with some media components and installing 3rd party software. It is possible the Adobe® Flash® or Adobe Connect® Add-in will not function or install properly on these platforms. In this case, for an optimal class experience it is recommended to use another machine without these OS versions.

Hardware

- 2.50GHz Intel Core™ Duo Processor or better (*AMD Not recommended*)
- 2 GB RAM or higher

Browser

- **Windows**:
  - Internet Explorer: v9 or above
  - Firefox: v14 or above
  - Google Chrome: v40 or above
  - Microsoft Edge: latest version
- **MAC**:
  - Safari: latest version
  - Firefox: v14 or above
  - Google Chrome: v40 or above

Other Software

- Adobe Acrobat Reader: v10 or higher
- Adobe Flash: v13.0 or higher

Additional Specifications

- Broadband internet connection:
  - 1 Mbps or faster;
  - Wired (not wireless) recommended

IMPORTANT: Don't forget to log into the AMA Portal and perform your System Readiness Check! Login information will be emailed to you two weeks before your seminar.